



Parent's and Carer's Code of Conduct

Kidz Come First is a caring and supportive school which aims to create a safe, happy and secure learning environment: **Every Child, Every Chance, Every Day!**

We are very fortunate to have very supportive, helpful and friendly parents who recognise that educating and caring for children is a process that involves partnership between home and club. Our parents understand the importance of a good working relationship to ensure our children achieve their best. For this reason we welcome and encourage parents/carers to participate fully in the care of their child at Kidz Come First.

The purpose of this policy is to provide a reminder to all parents and visitors to our out of school club about expected conduct so that we can work together to ensure a safe and positive after school club environment for our children.

We expect Parents, Carers and Visitors to:

- Respect the caring ethos and values of our out of school club.
- Work together with staff for the benefit of the children.
- Set a good example in their own speech and behaviour towards all members of the setting
- Approach our setting in a calm and respectful manner to resolve any issues of concern or to discuss and clarify specific events to bring about a positive solution.
- Support and reinforce Kidz Come First policy on Behaviour.
- Park with consideration and respect for others when delivering and collecting children from out of school club.
- Use Social Media responsibly.

KCF Out of school club will not tolerate Parents, Carers and Visitors:

- Acting aggressively, using inappropriate language, displaying temper or acting in a threatening manner towards children, staff or parents on the out of school premises.
- Threatening harm or physical aggression towards child, member of staff or parent.
- Damaging or destroying Kidz Come First property.
- Smoking and consuming alcohol or other drugs on our site or accessing the site whilst intoxicated.
- Dogs being brought onto our premises (other than guide dogs or other support dogs).
- Social media, phones and emails being used to fuel complaints or concerns against our out of school club, children, staff or parents or being used for libellous or defamatory posts or cyber bullying.

Kidz Come First will take appropriate action to address or combat any of the above actions or behaviours. This could include any of the following:

- Asking parents or carers to leave the out of school premises immediately.
- Sending a written request asking the parent or carer to refrain from such behaviour or action.
- The parent or carer being excluded from attending the out of school premises for a set period.
- The child being asked to cease attending KCF due to the inappropriate behaviour of their parent or carer.

- Contact with relevant agencies to seek advice and guidance.
- Legal advice being sought to clarify the appropriate action to take if any persistent inappropriate behaviours continue.

Date of Policy Review: 9th January 2024

Review Date 6th January 2025

Review undertaken by Pauline George